



SERVICE BULLETIN

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CONVERTIBLE CAR WASH AND REAR WINDOW CLEANING/POLISHING PROCEDURES

APPLIED VEHICLE(S): 1993 300ZX Convertible
1992 240SX Convertible

SERVICE INFORMATION

Maintaining the high quality appearance of the vehicle at the dealership as well as during the customer's ownership period is best achieved by using the procedures outlined below. These specific instructions should be followed for the 300ZX and 240SX convertibles:

- Avoid brushes and automatic car washes as they may abrade the top material and threads.
- Do not use harsh or abrasive cleaners or bleaching agents on the material or damage may result.

Convertible Top Fabric:

1. Rinse top with fresh water. Wash using mild soapsuds, lukewarm water (never hot) and a sponge. Rinse the top with enough clean water to remove all traces of soap. Be careful to rinse any cleaner off the body as it may cause streaking if allowed to dry on the painted surfaces.
2. After cleaning, always be sure the top is completely dry before it is lowered. Lowering the top while it is wet or damp may cause interior water damage, water stains or mildew of the top and rear window material.

Rear Window:

These convertibles have a flexible plastic rear window. Due to its material composition, the window can suffer scratches and abrasions. To avoid damage to the rear window, clean as follow:

1. Generously rinse the window with water to loosen all dust and dirt. Start at the top, using a back and forth motion. Do not spray the top.

Caution: Wash the rear window using gentle horizontal and vertical strokes, **do not use a circular motion**. Use a 100% cotton terry cloth towel.

2. Gently wash the window with warm or cold (never hot) water and a mild neutral soap. Dip your cloth into the wash bucket frequently. Change the wash water frequently to reduce the possibility of waterborne dirt scratching the window. Do not rub hard. Let the soap and water remove the dirt.
3. Rinse the window thoroughly with fresh water. If any soap dries on the window, it may cause streaking.
4. Dry the window with a clean, damp, soft cotton cloth. The main purpose of drying is to remove excess water so that the window will air dry without water spots. Do not rub or press hard, as this might scratch the window.
5. Before lowering the top, make sure to remove any water that may have accumulated during the cleaning in the top stowage well behind the rear seat/trunk area.

Single Vehicle Wash Procedure

Equipment/Materials

- Garden hose with spray nozzle.
- Car wash detergent containing no phosphates.
- Clean 100% cotton terry cloth towels.

Procedure:

1. During the summer months, the early morning hour is the best time to wash your car unless you can wash and dry it in the shade. Never wash a car under the hot sun. All paint is subject to water damage when washed under the hot sun.
2. Thoroughly rinse off surface dirt and foreign materials with a spray of clean water. Spray under the body and in the wheel wells to remove dirt and road salt accumulation.
3. Apply a detergent and warm water solution. Use a mild detergent such as Nissan Car Wash P/N 999MP-A3100, clean warm water, and a clean 100% cotton terry cloth towel. Use gentle pressure and frequently rinse off the terry cloth applicator to avoid scratches from entrapped dirt.
4. Rinse the vehicle with a spray of clean water. Make sure that the drain holes in the lower edge of the doors are open and all detergent is flushed off the body and underbody.
5. Use a clean damp terry cloth towel and gentle pressure to remove the majority of the rinse water allowing the remaining water film to air dry. Replace the towel frequently to avoid scratches from entrapped dirt.
6. Always wash, rinse, and dry a vehicle beginning with the roof and glass. Then the hood and trunk followed by the vertical surfaces. Wash, rinse, and dry one section at a time if low humidity causes fast drying. **Do not** allow soap solution or rinse water to dry on the finish.

7. Clean the inside flanges, seams, and folds on the doors, hatches, and hood with a clean terry cloth dampened with clean water.
8. Painted aluminum wheels require the same wash procedure. A soft brush may be needed to loosen dirt but use gentle pressure and plenty of soapy water. Never wash the wheels if they are hot.

Some Nissan convertible customers have reported difficulty in keeping the plastic rear window clean. Due to the flexibility required of the rear window it is susceptible to scratches and abrasions especially when the top is lowered with dirt on the rear window. Use the following procedures and materials to wash the vehicle and care for the plastic rear window.

Finish Kare products are currently the only materials approved by the manufacturer of the rear window material for polishing and protection.

Scratch Removal For Rear Window:

Materials:

- Finish Kare #215 scratch remover.
 - Finish Kare #218 protectant.
 - A diaper of similar close weave soft cloth for polishing the rear window
1. After washing if scratches are visible on the rear window, apply Finish Kare #215 with a clean close weave soft cloth such as a diaper. Rub vigorously using horizontal and vertical strokes, **do not use a circular motion.**
 2. Apply #215 to the inside surface of the rear window in the same manner after thoroughly cleaning.
 3. Allow cleaner to dry (haze) and then buff clear using the same horizontal and vertical strokes and a clean cloth.
 4. If scratches are still visible, identify which side of the rear window is scratched and repeat the procedure.
 5. Protect the surface of the window material with #218 using only horizontal and vertical strokes and a clean cloth. Maximum protection from environmental damage is provided by reapplying #218 every 30 days.

Rear Window Cautions:

- After washing make sure the top is completely dry before lowering to avoid water stains on interior materials and mildew damage to the rear window.
- If the coating on the rear window is scratched or removed, the window will become hazed and mildew may form. These conditions will rapidly degrade the rear window and possibly damage the top material also.

- Mildew may occur more rapidly if the top remains lowered for extended lengths of time under damp conditions. Mildew appears brownish in color and may give off an undesirable odor. No amount of cleaning can reverse this condition. If it occurs, the window must be replaced.
- Do not use a dry cloth to remove even the slightest amount of dust. Use a soft cotton cloth saturated with water and gently wipe crosswise on the window.
- Do not use a scraper, de-icing chemicals or sprays to remove frost, snow or ice from the window. In an emergency, warm water (never hot) may be used. Hot water may cause permanent warping or shrinking of the window material.
- Do not use solvents, such as: alcohol, nail polish remover, or paint thinners on the window.
- Do not use bleach, ammonia, window cleaner or all-purpose household cleaners on the window.
- Do not use unapproved surface protectants, beautifiers or silicone-based dressings on the window. These chemical solutions may remove the protective coating from the window.
- Do not use unapproved plastic cleaners, polishes, or waxes on the window.
- Do not apply advertising stickers, gummed labels, or adhesive tape to the window. Such items will damage the rear window.

Finish Kare Products: 1726 Floradale Ave., El Monte, CA 91733 **(213) 686-0462**

Finish Kare products are marketed by mobile distributors which will deliver the product directly to your dealership. If a Finish Kare distributor is not located in your area, Finish Kare can be contacted at the number above for direct shipment from their national office.

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